Decision Support System of Recruitment using Simple Additive Weighting Method

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ABSTRACT. Assisting the human resources department to choose easily and quickly the suitable employee among of so many candidates, a decision support system is needed. The decision support system is designed with unified modeling language (UML) and developed using PHP programming and database MySQL. This system uses a simple additive weighting (SAW) method which considering four criterias; those are written test, interview test, work experience, and age. The user enter the name and the data of applicants, and then the system will display a graph which describe the score of each applicant. The applicant with the higher score will be selected as suitable and competent employee.

KEYWORDS: [decision support system; ranking; recruitment; SAW method]

1 INTRODUCTION

Batam is one of industrial area in Indonesia that is near from Malaysia and Singapore. Since the increase of minimum salary in Batam, many companies would not hold their employees to be permanent, that is because the company will spend more money for their salary. Therefore, many companies prefer to discharge the old employees and recruit the new more often than before. In the recruitment processes, there will be always so many applicants, which have almost similar competence, with the result that the human resources department feel hard to select some of them.

Recruitment is a series of activities and look for job applicants with motivation, abilities, skills, and knowledge needed to cover the shortfall identified in the planning of employees (Henry Simamora, 1997). In order to help the human resources department to choose easily and quickly the suitable employee among of so many candidates, a decision support system is needed.

Simple additive weigting (SAW) is one of methods often used in making decision based on some criterias. It uses a simple calculation to score and then rank all of the candidates. The concept of this method is finding the weighted sum of the rating performance of each candidates based on all criterias (Fishburn, 1967). The criterias using in this decision making are the usually used by the companies to choose their operators, that are written test, interview test, work experience, and age.

This web-based system is developed using PHP 5 programming which is object oriented, so that the Unified Modeling Language (UML) is suitable for the design of this system. As for the accompanying of PHP 5 programming, MySQL database is used.

Simply, this research is using simple additive weighting method in making decision of recruitment. Then, a decision support system is designed and developed for the implementation.

2 SIMPLE ADDITIVE WEIGHTING METHOD

Simple additive weighting (SAW) method is finding the weighted sum of the rating performance of each candidates based on all criterias. The steps of this method are:

- 1) Decide all criterias which influence the decision making.
- 2) Set the weight of each criteria based on the importance to the decision making. The sum of all the weight should be 1.
- 3) Make the function of each criteria, where the value range from 0 to 1.
- 4) Arrange a normalization matrix which describe all the values of the criteria.
- 5) Multiply each criteria's value with the weight.
- 6) Sum the values of each candidate which have multiplied by the weight.
- 7) Rank all the candidates. The candidate with the higher score will be ranked to the top.

The system recruitment is done after administrative process, therefore the criterias considered are written test, interview test, work experience, and age.

The following equation 1 and Figure 1 is the function of the written test criteria. This function describe that if the written test is lower than 50, the value will be 0; and if it is 100 and higher, it is valued by 1.

$$\mu(written \ test) = \begin{cases} 0 & , \ written \ test \le 50 \\ \frac{written \ test - 50}{50} & , 50 < written \ test < 100 \\ 1 & , \ written \ test \ge 100 \end{cases}$$

(1)



Figure 1: Function of Written Test Criteria

While the value of interview test is shown in Table 1. The interview test divide into 4, that are excellent, good, enough, and bad.

| Table 1: The Value of Interview Test | | | | |
|--------------------------------------|-------|--|--|--|
| Interview Test | Value | | | |
| Excellent | 1 | | | |
| Good | 0.75 | | | |
| Enough | 0.5 | | | |
| Bad | 0.25 | | | |

Table 2 shows the value of work experience and then the function is described in the Figure 2. This criteria divided into three group, that are if the work experience less than 1 year, 1 - 2 year, and more than 2 year.



Figure 2: Function of Work Experience Criteria

The Figure 3 below describes the function of age criteria. If the age lower than 17 and higher than 26, the value will be 0; while if the age is 20 to 22, it is valued by 1. The complete function can be calculated using the following equation 2.

$$\mu(age) = \begin{cases} 0 & , age \le 17 \text{ and } age \ge 26 \\ \frac{age - 17}{3} & , 17 < age < 20 \\ 1 & , 20 \le age \le 22 \\ \frac{26 - age}{4} & , 22 < age < 26 \end{cases}$$

(1)



After deciding all criterias and the function, the next step is setting the weight of each criteria as shown in Table 3 below.

| Table 3: Weight of Criterias | | | | | |
|------------------------------|--------|--|--|--|--|
| Criteria | Weight | | | | |
| Written Test (C1) | 0.325 | | | | |
| Interview Test (C2) | 0.325 | | | | |
| Work Experience (C3) | 0.25 | | | | |
| Age (C4) | 0.1 | | | | |

The following example is the decision making that calculated manually. Ten candidates are considered. The data of each candidate has shown in Table 4 below.

| Table 4: Data of Candidates | | | | | | | | |
|-----------------------------|----------------------|------------------------|-------------------------|-------------|--|--|--|--|
| Candidate | Written Test (C1) | Interview Test (C2) | Work Experience (C3) | Age (C4) | | | | |
| Rani | 80 | Good | 6 | 22 | | | | |
| Yuli | 70 | Good | 1 | 20 | | | | |
| Desi | 80 | Enough | 3 | 23 | | | | |
| Beni | 65 | Bad | 2 | 20 | | | | |
| Agus | 50 | Good | 3 | 18 | | | | |
| Surya | 90 | Excellent | 0 | 19 | | | | |
| Dewi | 95 | Good | 1 | 22 | | | | |
| Mery | 75 | Enough | 3 | 29 | | | | |
| Suzana | 60 | Good | 2 | 26 | | | | |
| Kino | 65 | Bad | 2 | 25 | | | | |

While the following Table 5 is the normalization matrix, and then each value is multiplied by the weight and sum in the last.

| Condidate | C1 | C2 | C3 | C4 | C | Denking | |
|-----------|-------|-------|------|------|--------|---------|--|
| Candidate | 0.325 | 0.325 | 0.25 | 0.1 | Sum | Ranking | |
| Rani | 0.6 | 0.75 | 1 | 1.00 | 0.7888 | 1 | |
| Yuli | 0.4 | 0.75 | 0.5 | 1.00 | 0.5988 | 5 | |
| Desi | 0.6 | 0.5 | 1 | 0.75 | 0.6825 | 3 | |
| Beni | 0.3 | 0.25 | 0.5 | 1.00 | 0.4038 | 9 | |
| Agus | 0 | 0.75 | 1 | 0.33 | 0.5271 | 7 | |
| Surya | 0.8 | 1 | 0 | 0.67 | 0.6517 | 4 | |
| Dewi | 0.9 | 0.75 | 0.5 | 1.00 | 0.7613 | 2 | |
| Mery | 0.5 | 0.5 | 1 | 0.00 | 0.5750 | 6 | |
| Suzana | 0.2 | 0.75 | 0.5 | 0.00 | 0.4338 | 8 | |
| Kino | 0.3 | 0.25 | 0.5 | 0.25 | 0.3288 | 10 | |

Table 5: Ranking of Candidates

If the company needs 3 employees, then the candidates should be reccomended are Rani, Dewi, and Desi.

3 DECISION SUPPORT SYSTEM

The functional requirements of the system described in the use case diagram below. The user of this system is staf of human resources department.



Figure 4: Use Case Diagram

Some interfaces implementation of this system are shown in Figure 5 to 9.

| Sistem Pendukung Keputusan Penerimaan Karyawan Dengan Metode SAW | | | | | | |
|---|---|--------------|---------------|------------|--|--|
| DASHBOARD ANDA | | | | | | |
| DAFTAF | R SESI PENERIMAAN | | | | | |
| Berikut daft | tar sesi penerimaan yang sudah ada Total Sesi: 5 Sesi | Home | | | | |
| NO | JUDULSESI | TANGGAL SESI | TOTAL PESERTA | ACTION | Buat Sesi Baru | |
| 1. | SESI PENERIMAAN KARYAWAN KE- 5 November | 08/11/2015 | 10 Orang | Cek Grafik | Halaman Sebelumnya | |
| 2. | SESI PENERIMAAN KARYAWAN KE- 4 Sesi 4 | 08/11/2015 | 3 Orang | Cek Grafik | PETUNJUK | |
| 3. | SESI PENERIMAAN KARYAWAN KE- 3 daan | 11/01/2015 | 0 Orang | Input Data | 1. Untuk memulai silahkan tambah sesi baru. | |
| 4. | SESI PENERIMAAN KARYAWAN KE- 2 Penerimaan calon administrasi | 11/01/2015 | 1 Orang | Cek Grafik | Input Data Hasil Tes, Pastikan data yang dimasukkan benar dan lengkap. | |
| 5. | SESI PENERIMAAN KARYAWAN KE- 1 Penerimaan Karyawan Adm | 18/12/2014 | 6 Orang | Cek Grafik | Pastikan nama tidak ada yang sama, jika ada buatlah pembeda agartidak keliru. | |
| | | - | · | | 4. Ju Data pada form dengan benar, jangan sampai ada yang kosong. 5. Untuk Nilai harus dengan bilangan bulat, tidak dibenarkan patai koma. 6. Pastikan anda sudah input semua data sebelum Cek Grafik. 7. Cek Grafik per Sesi. | |

Figure 5: Home Interface

The home interface shows all the recruitment sessions, and the dashboard on the right consist of all menus and the instruction of using.

| | Sisten | n Pendukung Keputusan Penerimaan Karyawan Dengan Metode SAW |
|----------------------|--------|---|
| INPUT DATA HASIL TES | | DASHBOARD ANDA |
| Nama Lengkap: | | Home |
| | | Buat Sesi Baru |
| Tes Tertulis: | | Halaman Sebelumnya |
| Tes Interview : | | PETUNJUK |
| - Pilih - 🔹 | | 1. Untuk memulai silahkan tambah sesi baru. |
| Pengalaman Keria: | | 2. Input Data Hasil Tes, Pastikan data yang dimasukkan ber |
| | | oan migkap. 3. Pasikan nama tidak ada yang sama, jika ada buat |
| Umur: | | pernoeda agar tudak kein u. 4. Isi Data pada form dengan benan, jangan sampai ada ya |
| | | kosong. |
| | | 5. Untuk Nilai harus dengan bilangan bulat, tidak dibenar antoi kara |
| SIMPAN DATA B. | ATAL | parailikkuma 6. Pastikan anda sudah input semua data sebelum Cek Gra 7. Cek Grafik per Seri |

Figure 6: Form of Input Data

The data should be input by the user consist of name, the result written test, the result of interview test, the year of work experience, and the age of the candidate.

| Sistem Pendukung Keputusan Penerimaan Karyawan Dengan Metode SAW | | | | | | | |
|---|---------------------|-----------|---------------|------------------|----------|--------|--|
| NO | NAMA CALON KARYAWAN | TES TULIS | TES INTERVIEW | PENGALAMAN KERJA | UMUR | ACTION | Cek Hasil |
| 1. | Rani | 80 | Baik | >2 Tahun | 22 Tahun | Ubah | Home |
| 2. | Yuli | 70 | Baik | 1-2 Tahun | 20 Tahun | Ubah | Price Carl Devic |
| З. | Desi | 80 | Cukup | >2 Tahun | 23 Tahun | Ubah | Buat Sesi Baru |
| 4. | Beni | 65 | Buruk | 1-2 Tahun | 20 Tahun | Ubah | Halaman Sebelumnya |
| 5. | Agus | 50 | Baik | >2 Tahun | 18 Tahun | Ubah | |
| 6. | Surya | 90 | Istimewa | <1 Tahun | 19 Tahun | Ubah | PETUNJUK |
| 7. | Dewi | 95 | Baik | 1-2 Tahun | 22 Tahun | Ubah | 1. Untuk memulai silahkan tambah sesi baru. |
| 8. | Mery | 75 | Cukup | >2 Tahun | 29 Tahun | Ubah | 2. Input Data Hasil Tes, Pastikan data yang dimasukkan benar |
| 9. | Suzana | 60 | Baik | 1-2 Tahun | 26 Tahun | Ubah | dan lengkap. |
| 10. | Kino | 65 | Buruk | 1-2 Tahun | 25 Tahun | Ubah | pembeda agar tidak keliru. |
| 4. Isi Data pada form dargan benar, jangan sampai ada yang koong 9. Untuk Niai harus dengan bilangan bular, tidak diberarkan palai koma 9. Petitikan anda subah input semua data sebelum Cek Grafik. 7. Cek Grafik per Sesi. | | | | | | | |

Figure 7: Data of Candidates

After the data of all candidates has been input, the user of the system can see the result in a bar chart graphic as shown in Figure 8 below. The candidate with higher bar has the higher score, that mean he/she will be reccomended as the employee.



Beside using graph, the result can be seen in a table too. The table completely show us each score of the candidates as seen in the Figure 9 below.

| KOME LIHATHASIL DOWNLI | OAD KE EXCELL | | | | |
|------------------------|--|--|--|--|---|
| I PENERIMAAN KARYAWAN | KE- 5 | | | | |
| NAMA CALON KARYAWAN | TES TULIS | TES INTERVIEW 1 | PENGALAMAN KERJA | UMUR | TOTAL NILAI |
| RANI | 80 | BAIK | >2 TAHUN | 22 TAHUN | 0.78875 |
| DEWI | 95 | BAIK | 1-2 TAHUN | 22 TAHUN | 0.76125 |
| DESI | 80 | CUKUP | >2 TAHUN | 23 TAHUN | 0.6825 |
| SURYA | 90 | ISTIMEWA | <1 TAHUN | 19 TAHUN | 0.651667 |
| YULI | 70 | BAIK | 1-2 TAHUN | 20 TAHUN | 0.59875 |
| MERY | 75 | CUKUP | >2 TAHUN | 29 TAHUN | 0.575 |
| AGUS | 50 | BAIK | >2 TAHUN | 18 TAHUN | 0.527083 |
| SUZANA | 60 | BAIK | 1-2 TAHUN | 26 TAHUN | 0.43375 |
| BENI | 65 | BURUK | 1-2 TAHUN | 20 TAHUN | 0.40375 |
| . KINO | 65 | BURUK | 1-2 TAHUN | 25 TAHUN | 0.32875 |
| | HOME LIHATHASIL DOWNL SI PENERIMAAN KARYAWAN PAMA CALON KARYAWAN RANI DEWI DESI SURYA YULI MERY AGUS SUZANA BENI SURAN | International internatione international international international international | Instruction Downkoad ketxeel Instruction Downkoad ketxeel Instruction Instruction Inst | IPATHASIL DOWNLOAD KEEXCELL SI PENERIMAAN KARYAWAN KES NAMA CALON KARYAWAN TES TULIS NAMA CALON KARYAWAN SO BANI 80 BAIK 2 TAHUN DEVI 95 BAIK 12 TAHUN DESI 80 SURYA 90 YULI 70 YULI 70 AGUS 50 SUZANA 60 BENI 65 BURUK 12 TAHUN | INAMA CALON KARYAWAN TES TULIS TES INTERVIEWA PENGALAMAN KERIA UMUR RANI 60 BAIK >2 TAHUN 22 TAHUN DEWI 95 BAIK 12 TAHUN 22 TAHUN DEWI 95 BAIK 12 TAHUN 23 TAHUN DEVI 90 ISTIMEWA 11 TAHUN 19 TAHUN VUI 70 BAIK 12 TAHUN 20 TAHUN YUI 70 BAIK 12 TAHUN 20 TAHUN AGUS 50 BAIK 12 TAHUN 20 TAHUN SURYA 90 ISTIMEWA 11 TAHUN 19 TAHUN YUI 70 BAIK 12 TAHUN 20 TAHUN SURYA 90 ISTIMEWA 12 TAHUN 20 TAHUN KUNO 50 BAIK 12 TAHUN 20 TAHUN KUNO 60 BAIK 12 TAHUN 20 TAHUN KINO 653 BURUK 12 TAHUN 20 TAHUN |

Figure 9: Table of Result

4 CONCLUSION

A decision support system has been designed and developed. The system assist the staff of human resources department to make a decision in choosing some candidates to be employed. The result in this system which is the implementation of simple additive weighting calculation are displayed both in a graph and a complete table. The candidate with a higher score will be considered as the employee. For further development of this system, it would be better if the criterias used are more than 4, because it can make the decision wisely. Beside it, input the candidates data will be easier if the user doesn't input one by one, but it can upload the data directly and completely from the ready database.

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